



VACANCY

POSITION – SENIOR TECHNICAL OFFICER

LOCATION – HEAD OFFICE

REPORTING TO

Technical Manager- Veg

Company Profile

AAA-Growers Limited is among the leading Kenyan exporters of different types of Vegetables, Flowers, and Avocados. We are looking for a Senior Technical Officer to be based at the Head Office in Mzima house, Mzima Springs Lane.

Job objective

As the Senior Technical Officer, you will give pack house technical support on micro compliance, cool chain control discipline and prime contact person for all finished product specifications to guarantee full compliance to food safety, integrity, legality, authenticity and quality and customer satisfaction.

Ensuring that all customer complaints claims have been effectively investigated and effective root cause established.

Your tasks and responsibilities

- Contact person with lab for all micro results.
- Update and review the rapid test devices use, swab results and trends.
- Update and review micro matrix to match existing customer expectation.
- Follow up with both field and pack house teams to achieve accurate micro sampling regimes.
- Update micro data on the technical manager micro window.
- Trend and update micro data and follow through with both field and pack house for improvement plan feedback on reported deviations.
- Update and manage vikan cleaning equipment's stocks.
- Xsense platform contact person.
- Temperature data loggers handling and download process contact person.
- Together With pack house QA managers follow up on finished product release temperature and cool chain consistency.
- Complete NPD / EPD request forms submissions and input all new products into the Veg sale database.
- Together with the pack house QA and technical teams assemble and develop all finished product specifications and circulate upon approval.

- Follow up on getting all new products specifications developed and approved by both technical and commercial heads of department for onward use by veg pack houses.
- Familiarize with all customers finished product specifications and act as the contact person for all finished product specifications.
- Ensure all finished product specifications are linked in both the technical manager and veg sales database.
- Keep track of all finished product specifications and guide the pack house on product specifications acting as the contact person on linking product specifications on the veg sales manager database.
- Flag out claims and customer complaints with the pack house QA and production teams.
- Trend and update customer claims and follow through with veg pack houses on customer claims improvement plan feedback.
- Follow up on local sales stores returns and act as the contact person between the pack house and sales team.
- Actively engage in new product development, feedback and data analysis including gas data for continuous improvement, retain and maintain NPD data including NPD tracker.

Your profile

- Diploma/ Degree in Food Science, Industrial chemistry, or any other relevant field from a recognized institution of higher learning.
- Membership or affiliation with relevant professional body or association.
- 3-5 years' experience preferably in Vegetable production.
- Thorough knowledge of ISO 9001 Quality Management Standards and Internal auditing skills.
- Good command of the English language, both verbal and written.
- High moral standing with impeccable integrity.
- Proficient Computer skills in MS Office applications, particularly with Excel.
- Analytical mindset, excellent interpersonal and communication skills and team player facilitating cross-functional collaboration.

We offer.

AAA growers has great ambitions. Innovation, technology, and quality are high priorities. This results in a challenging working environment in which you can develop yourself. AAA growers offers plenty of room for personal growth and development. We have an informal and easily accessible working environment in which cooperation is very important.

The position comes with a competitive salary as well as other benefits.

Your application

Please visit our website to apply for this job.

Deadline for Applications –15th March 2024